

# GENERAL OPERATIONS AND CLUB POLICIES, RULES and REGULATIONS

(Not Inclusive)

Laurel Ridge Country Club strives to provide a welcoming atmosphere with exemplary service and hospitality for Club members and their guests. We value all members and their guests and are committed to providing you with a highly professional club experience each time you visit. The club's experienced and professional staff are also valued and what enables the club to deliver this experience.

Club policies are in place to maintain a consistent standard of expectations for the benefit of our members and their guests. High standards of conduct are expected from members and their guests at all times. Members are accountable for the actions and behavior of their guests. All guests must follow and abide by club policies set in place by Management.

Thanks for making Laurel Ridge the place where you want to spend your leisure time. We are continually working to make Laurel Ridge and your experience the best it can be.

Laurel Ridge Country Club will operate on the following basis:

Winter season is December through March; summer season is April through November. Club activities and hours of operation may vary depending on season. Schedules for operation of Club facilities will be posted and will also be provided in e-mails.

Golf, weather permitting, is available year-round. During the summer season, the Pro Shop will be open 8:00 am-5:00 pm daily. During the winter season, the Pro Shop and golf course will be closed on Monday mornings, opening at noon to allow for special maintenance projects.

The swimming pool will open on the Friday before Memorial Day and will close at the end of Labor Day, unless otherwise posted. The pool and tennis courts will be opened and closed at such hours as established by Club Management. Hours of operation are subject to change and are available on the website, in the newsletter and in club e-mails.

The Turn Window will be open each day the golf course is open for play during the summer season. During the winter, snacks and beverages are available at the Pro Shop.

#### **HOUSE RULES**

• The General Manager, or in his/her absence the designated staff members, will have the authority to maintain order at all times.

- The driveway in front of the Clubhouse entrance is a designated fire lane and should not be blocked at any time. For convenience, temporary parking is permitted briefly at the Clubhouse entrance for loading and unloading purposes. Vehicles must move from this area as soon as possible or they will be instructed to move.
- Proper attire is required in the Clubhouse and restaurant facilities at all times. Proper attire includes a collared shirt for men.
- Cell telephones should be silenced or turned to vibrate mode inside the Clubhouse so as not to disturb other members and their guests. If it is important for you to take a call, please step outside.
- High standards of conduct are expected of members and their guests. Disrespectful or offensive behavior, including the use of profanity or vulgar language, is not tolerated.
- Disparaging or disrespecting others, including club employees, is not permitted nor tolerated.
- Members are responsible for the conduct of their children, as well as their guests and their children.
- Only staff are permitted in restricted areas, including but not limited to, maintenance, kitchen, storage and pool maintenance areas.
- All buildings located on LRCC premises are smoke-free. Smoking is permitted outdoors in designated areas only where smoking receptacles are located a minimum of 20 feet from other members and guests.
- The Club will exercise reasonable care of members' and guests property. However, the Club is not responsible for loss or damage to the property of members or their guests.
- Property of the Club may not be loaned or rented to members or non-members and shall not be taken from the Club under any circumstances.
- Any person (member or guest) misusing or damaging Club property will be financially responsible for such damage and subject to additional penalties as deemed appropriate by the General Manager.
- Dogs and other pets (except registered service dogs) are not allowed inside any Club buildings, facilities, offices, on the driving range, in the pool area or on the tennis courts. Pets are permitted on the clubhouse deck at designated times. Pets accompanying their owners anywhere on the property must be leashed, closely monitored at all times and picked up after. Pets accompanying their owners on the golf course should remain on the golf cart.
- Members shall not reprimand or speak rudely to Club staff for any reason. All complaints should be directed to the General Manager.
- A member may not send any Club employee off the Club premises for any reason.
- Requests, suggestions and complaints should be made in writing and addressed to the General Manager. Matters requiring more immediate attention should be taken up with the General Manager or a designee by appointment.
- All arrangements for parties or private events for members or member-sponsored groups must be initiated through the Event Director. All private function dates are reserved on a first-come, first served basis, though Club members will receive priority wherever possible. All private functions must be approved by Club management. A deposit is required to hold dates. All special party decorations or themes must be

approved in advance by Club management. Glitter and/or confetti may not be used inside or outside of any building at any time.

- The use of skateboards, roller blades, roller skates and motorized or non-motorized scooters is prohibited on Club property.
- Posting of notices not relating to the Club or the use of Club stationery for private business will not be permitted. Posting of notices must be approved by Management.
- Use of LRCC Membership Directory for any purpose other than personal member communication is strictly prohibited. Members' personal information will not be made available for use by any person or organization for solicitations of any kind.

#### **GUEST POLICIES**

There are Guest Limitations for playing golf as a guest of a golf member. In order for your guest to play at the reduced guest rate, the sponsoring member must accompany them. The same guest may play only two (2) times per month and a maximum of six (6) times per year at the reduced guest rate, no matter which member is sponsoring them.

No member or group of members acting together shall allow the same guest to frequently use the Club facilities as a substitute for membership by the guest. Members shall be responsible for the conduct of their guests. Any special exceptions to these policies must be approved in advance by the General Manager and/or Director of Golf.

The swimming pool and tennis courts are intended for the use of Golf/Sports members and their guests only. Social members do not have pool and tennis privileges. Visiting family members of Golf/Sports members may use the swimming pool and tennis courts without payment of a guest fee when accompanied by the sponsoring member. A \$5 fee for other pool guests and a \$10 fee per other tennis guests are applicable and will be charged to the member's account. The same guest may visit these facilities a maximum of two (2) times per month and six (6) times per year regardless of the member who is sponsoring them. No member or group of members acting together shall allow the same guest to frequently use the Club facilities as a substitute for membership. Any special exceptions to these policies must be approved in advance by the General Manager. Members shall be responsible for the conduct of their guests.

The Fitness Center is intended for the use of all members. Visiting family members of Golf, Sports and Social members may use the Fitness Center without a guest fee. Fees for other member guests are \$5 per day when accompanied by the sponsoring member. Guests are limited to six visits per year. Members shall be responsible for the conduct of their guests.

#### **DUES, CHARGES & CLUB ACCOUNTS**

Active memberships are assigned a club account and monthly statements are emailed on or near the first business day of each month. ACH bank drafts and credit card payments can be initiated by members online at LaurelRidgeExperience.com. Applicable processing fees apply. Members will have 60 days from the date of service to dispute any portion of their club bill and F & B minimum spending. Questions regarding your monthly statement may be addressed Monday-Friday, 9 am-5 pm.

All member are expected to keep their club accounts current and in good standing. Any accounts that reach 30 days past due from the statement date will receive a friendly email reminder. Accounts 60 days past due will incur a \$100 late fee and receive another email plus a personal phone call requesting payment. Prior to 90 days, the General Manager will make contact advising that another \$100 late fee will be applied at 90 days and the account and all club privileges will be suspended until paid in full.

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Membership dues may be billed annually or quarterly. Selecting annual dues results in a savings at each level of membership. Members in good standing will have charging privileges in the Pro Shop for merchandise, cart and green fees, tournament fees, handicap fees and other fees in the normal course of business. Members will also be allowed to charge food and beverages at the restaurant, bar and Turn Window.

A member may notify the Club in writing of any family member whom they do not wish to have the privileges afforded by the Club and every reasonable effort will be made to honor that request. Debts incurred by family members shall remain the obligation of the member.

#### CHANGE OF CLASS OF MEMBERSHIP

Members desiring a change in membership classification shall make written request to Management. No such change will be effective until approved by Management.

A member desiring to upgrade to a class of membership with a higher initiation fee shall pay the difference between the initiation fee originally paid the member for their existing membership and the current fee for the upgraded member class.

A member changing to a class of membership with a lower initiation fee (Social/Sports) may do so without cost; and if such member later upgrades back to their original class, they shall receive credit for any initiation fee originally paid towards the current initiation fee. In addition, if such member upgrades back to their appropriate golf class of membership, they shall be required to pay all back golf membership operating and capital dues for their golf membership class levied during their absence. Should there be extenuating circumstances for the downgrade and subsequent upgrade, the General Manager will consider cases involving medical issues individually. A medical or health circumstance requiring a short-term temporary suspension of dues in lieu of a downgrade will be considered on a case by case basis by the GM.

Young Professional Golf members, when they cease to qualify for that classification due to age, shall "age up" and be entitled to an Associate Golf membership with the applicable new dues rate. No additional initiation fees are required.

Associate Golf members, when they cease to qualify for that classification due to age, shall "age up" and be entitled to a Full Golf membership at the applicable new dues rate. No additional initiation fees are required.

## RESIGNATION OF CLUB MEMBERSHIP

Resignation of club membership requires a 60-day prior written notice to the office. The member and the member's spouse/significant other shall remain liable for any amounts unpaid on their club account, including any unused F & B minimum prorated through the end of the membership term.

Members who leave the club without adherence to the resignation policy will not be extended guest privileges and may not use the club's amenities until they comply fully with the terms of the resignation policy.

# MEMBER CONDUCT; PUNITIVE ACTION

The General Manger has direct responsibility for oversight and adherence to club rules and standards by members and guests of Laurel Ridge Country Club and will use discretion to make the final decision regarding consequences for infractions of rules and policies. The club does not wish to have punitive action taken against any member; however, the rights of all members and staff should be respected at all times, and the property of the Club must be maintained and respected. Infractions to club policies will be handled by the GM on a case-by-case basis. A member may be expelled from Club for a period of six months. When Club privileges are revoked, there will be no refund of dues or fees. Club accounts continue to be billed and payable on normal terms.

#### **FOOD & BEVERAGE**

All food and beverages consumed on the Club premises must be purchased from LRCC. Club premises shall include the Clubhouse, Pavilion, Tee Box Tavern, Turn Window, pool, tennis courts and golf course. Brown bagging, coolers, tailgating, etc. are not permitted. Members are permitted to bring food and beverages for family members six (6) years of age and younger, within reason.

- An annual Food & Beverage Minimum is applicable to all levels of membership in an amount determined by Management. The F & B minimum is subject to change. All food purchases including catering and "to go" orders and alcohol will count toward the F & B minimum. Taxes and gratuities do not apply. Purchases charged to the member's account will be applied towards satisfaction of the annual minimum. Cash, credit card and third party payments may not apply towards satisfaction of the annual F & B minimum.
- Members will have 60 days from the date of service to dispute any portion of their club bill and F & B minimum spending.
- Members are requested to make dining reservations 24 hours or more in advance for dinner and brunch service and all Club-sponsored functions. Reservations are taken on a first come, first served basis. Requests for specific seating locations, i.e. window seating, will be granted in the order that reservations are received.
- A house charge will be automatically added for special club events, Turn Window purchases, banquets and catering.
- Dining parties of 6+ will automatically have an 18% gratuity added to their check (even if checks are split). A signature is required on the check.
- Gratuities for parties of five or less are voluntary during regular lunch/brunch/dinner service and should be added by members on their final check; a signature is required on the check. If a check remains unsigned and a gratuity is not added, an 18% house charge will be added.
- Food and beverage service will be available on the clubhouse deck as weather permits.

# **Cancellation Policy**

A member's account may be charged a cancellation fee if reservations are made for any Club event or golf tournament and the member fails to honor said reservations or does not cancel during the cancellation period allowable as established for said event. If cancellation is requested 24 hours in advance of the event, a fee of up to 50% of the total cost of the event/tournament may be charged. If cancellation occurs on the day of the event, the full cost of the event is billable at the General Manager's discretion.

# REGULATION OF SALES; ALCOHOLIC BEVERAGES

In no instance will the Club serve alcoholic beverages to a person under the legal drinking age in North Carolina. It is the policy of the Club that the responsibility for the conduct of each member, his family and guests, with respect to the consumption of alcoholic beverages on the Club premises, and in operating motor vehicles following such consumption, lies with the individual member, and is not and cannot be assumed by the Club. Members are expected at all times to conduct themselves while consuming alcoholic beverages so as not to infringe on the rights of others, nor to in any manner destroy or deface Club property.

Notwithstanding the foregoing, Club/Restaurant Management have instructed employees who serve alcoholic beverages to refuse to serve any person in violation of the law, or whenever the person requesting service has, in that employee's unrestricted judgment,

consumed an excessive amount of alcohol in a given time period. Such refusal shall, at all times, be respected and complied with by the members, their families and guests. The Club will call a cab for anyone needing a ride home at the member's expense.

#### PRIVATE EVENTS

- Golf memberships (Full/Associate/Young Professional) will receive a 50% discount on the venue rental fee for private events. This discount is extended to immediate family only (children and grandchildren) for any private event booked.
- Social/Sports members will receive 25% off their event room rental fee after being an active member for one year. The discount is not extended beyond their immediate household.
- Member discount cannot be combined with any other offer. To receive a discount, all event deposits and charges should be billed to the member account and the full event balance must be paid in full 30 days prior to the event.

#### ACCESS CARDS

- Your Membership includes unlimited access to the Fitness Center. Members may request swipe cards to enter the Fitness Center before/after the Golf Shop's hours of operation. Two complimentary swipe cards will be issued per family upon request. Additional or replacement cards will be billed to your member account for \$10 each.
- Based on your membership level, assigned swipe cards will also grant Sports and Golf members entry to the saltwater pool seasonally, 10 am-8 pm daily.
- Access cards may not be transferred or shared with others. The primary member on your account is responsible for safeguarding swipe card use according to club policies. Possession of swipe cards should be strictly limited to members who must accompany their guests as described under the aforementioned Guest Policies.

### **POOL RULES**

- LRCC's pool is fully private for Golf/Sports members, guests accompanying Golf/Sports members and Stay & Play guests only. Social members may upgrade to a Sports membership to have pool privileges.
- Pool hours of operation are 10 am to 8 pm daily. Poolside food service is provided by the Turn Window daily from 11 am to 2 pm.
- Members must accompany their guests. Applicable pool guests should check in at the Golf Pro Shop. GOLF/SPORTS MEMBERS have unlimited use of the pool facilities. Their visiting out-of-town family accompanying them to the pool are complimentary. A guest fee of \$5 per person applies for all other guests.
- GUEST LIMITS: Members are limited to a maximum of six guests per visit unless arrangements have been made with the Events Director for a private party. Guests of any member may be a pool guest only two (2) times per month and six (6) times per season, no matter which member sponsors that guest. No member or group of members acting together shall allow the same guest to frequently use the Club facilities as a substitute for membership. Children 5 and under and caretakers of small children are not charged a guest fee. Guest fees are subject to change.
- The pool will not be closed for private pool parties. Private parties for members and their guests should be arranged with the Club's Events Director. A rental/set up fee is required and all food and drinks must be purchased from the club.

- Be respectful of all ages at the pool. Foul language, inappropriate behavior and excessive noise will NOT be tolerated. No horseplay, running or boisterous conduct is permitted in or around the pool at any time.
- Members preferring a quieter time to swim may wish to visit the pool on weekday mornings. Members are responsible for the conduct and behavior of their guests and children at all times.
- Poolside service is member charge only; credit cards can be swiped in person at the Turn Window. NO CASH is accepted at the pool or Turn Window. Gratuity of 18% is automatically added.
- Food and drink is permitted on the pool deck only (never in the pool). No drinking glasses, glass containers or glass bottles are allowed in pool area at any time.
- No outside food and beverages are permitted, including alcohol. Snacks for young children (age 5&U) are allowed, within reason.
- Members may order from the Clubhouse if the Turn Window does not offer your preferences. The pool attendant can assist or members may call directly, ext. 140. All Clubhouse orders should be picked up by members in person.
- Smoking is not permitted in the pool, tennis or cabana area within 50 feet from the building or pool deck.
- Swim diapers are required for children who are not fully toilet trained.
- A parent or responsible adult must accompany children age 16 and under.
- The pool and pool area shall be cleared of all persons during inclement or unsafe weather.
- Balls, rubber rafts and general pool floats are permitted in the pool during most hours of operation. Discretion is needed as the number of pool guests increases.
- All persons must wear bathing attire while swimming (no cutoff jeans, etc. allowed).
  Swimwear must be completely covered and shoes worn outside the fenced pool area.
  Uncovered swimsuits are not permitted on Club grounds, in the parking areas or Clubhouse.
- The Club is not responsible for lost or stolen valuables.
- Only Club employees are permitted in the pool pump room.

#### TENNIS/PICKLEBALL RULES

- The Tennis Director, acting with the authority of the General Manager, is responsible for overseeing compliance with all tennis and pickleball rules.
- Courts are open on a first-come basis. However, courts may be reserved by contacting the Tennis Director. When others are waiting to play, playing time per court is limited to 1½ hours per match.
- All members and guests must reserve a court prior to play. After hours, guests must register at the Pro Shop.
- Proper attire must be worn at all times including rubber-soled tennis shoes. Cutoff shorts, jeans, bathing suits, halter tops, etc. are not acceptable tennis attire.
- Court hours and activities are subject to change. Changes will be noted in Club e-mails.

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- Parents of young children should be aware that play should not be disturbed in any way. Should problems arise, children will be requested to leave the playing area. Children must be supervised at all times while on the courts.
- LRCC's courts are intended for the use of Sports/Golf members. Use of these facilities is not extended to Social members or their guests. Visiting family members of Sports/Golf members may use the courts without payment of a guest fee when accompanied by the member. Daily tennis/pickleball guest fees of \$10 per person for other guests of Sports/Golf members will be charged to the member's account. Guests are normally required to play with a member, but may, with approval of the Tennis Director, play in the absence of a member. The same guest may play a maximum of two (2) times per month and six (6) times per year regardless of the member who is sponsoring them. No member or group of members acting together shall allow the same guest to frequently use the Club facilities as a substitute for membership. Guest fees are subject to change.
- Players age 18 and under will have equal privileges on tennis courts when playing with one adult member(s). The Tennis Professional must approve exceptions.

#### FITNESS CENTER RULES

- The Fitness Center is intended for the use of all members. Visiting family members of Golf, Sports and Social members are able to use the Fitness Center without payment of a guest fee. A daily guest fee of \$5 per day is applicable to all other guests of members using the Fitness Center equipment when accompanied by the sponsoring member.
- All members and their guests must register upon entering the Fitness Center and abide by Club rules and regulations. LRCC assumes no liability for injuries or accidents in the Fitness Center.
- Proper footwear and comfortable, non-revealing clothing must be worn. No wet clothing or suntan oil will be allowed in exercise areas.
- No food or uncovered drinks are permitted in the weight room or aerobics room.
- Please consult your physician before beginning any exercise program.
- Members using free weights are encouraged to use spotters for assistance and safety.
- Persons performing one set in sequence on the Cybex machines have priority over individuals doing multiple sets or spot using equipment.
- Plates and dumbbells should be returned to the racks after use. Do not drop weights at any time.
- Members are asked to carry a towel and wipe down equipment after use.
- In order to ensure that everyone can obtain a cardiovascular workout, the maximum time on cardiovascular equipment is 30 minutes unless no one is waiting.
- No one under 12 years of age shall be permitted in the exercise room. Parental consent is required for anyone under 16 years of age.
- Persons taking group exercise classes must sign in before participating in the class.
- Fitness instructors charge members for aerobic classes on a per use basis in order to provide high quality instruction and classes.
- Management reserves the right to change the time/format of classes when necessary.
- Aerobics room may not be used for personal use unless authorized by Management.

#### **GOLF RULES**

- The Rules of Golf of the United States Golf Association (USGA) together with the Rules of Etiquette as adopted by the USGA shall be the rules of the Club, except when in conflict with local rules.
- The Pro Shop staff is responsible for coordinating all golf tournaments and activities.
- All members and their guests are required to have tee times and check in at the Golf Shop prior to play. Failure to do so may result in future suspension from the course. For safety purposes, the club needs to be aware of who is on the course at all times. When lightning is in the area as well as various other safety reasons of all those on the course, check in at the Pro Shop is essential.
- Tuesday/Thursday mornings from April-September are reserved for the Men's Golf Association (LRMGA). Wednesday mornings are reserved for the Ladies' Golf Association (LRLGA).
- LRCC's Pro Shop carries a full line of golfing equipment and apparel for members and guests. Merchandise can be charged to the member's account. Members receive a 15% discount on select apparel.
- In order for golfing member's guests to play at the reduced guest rate, the sponsoring member must accompany them. However, the same person may play only two (2) times per month and a maximum of six (6) times per year at the reduced guest rate no matter which member is sponsoring them. No member or group of members acting together shall allow the same guest to frequently use the Club facilities as a substitute for membership.
- Slow play is not tolerated. In the interest of all, golfers should play without delay. However, no golfer should play until the players in front are safely out of range. Players searching for a ball should signal to the other players behind them to play through if it becomes apparent that the ball will not quickly be found. No more than five minutes should be spent locating a lost ball.
- Foursomes should complete an 18-hole round in four hours, fifteen minutes. If a foursome or other group of players is unable to maintain adequate speed of play and fails to keep their place on the course, they must allow the following group to play through. The Pro Shop staff shall have full authority to stop a slow-playing group to allow the following groups to play through or to require the slow-playing group to pick up their balls and move forward to catch up with the group ahead.
- Continued slow play will be noted and the Pro Shop staff will attempt to improve such player's skills to enable them to complete play within four hours, fifteen minutes. If such efforts do not result in the required completion time, the Club may limit the play of such players to times other than prime playing times.
- Please review the Pro Shop activities board, online calendars and club e-mails for outings, fund-raising events, outside tournaments when use of the golf course will be restricted.
- All players who stop after playing nine holes for any reason must occupy the next tee before the following players arrive at the tee or lose their position on the golf course.
- Players are requested to pick up tees after driving. Discard broken tees as they can damage mowers and puncture golf cart tires.
- Pro Shop staff will regulate play and enforce golf cart regulations.

- Each player must have his or her own set of golf clubs.
- All tournament play must be approved and scheduled in advance by the Director of Golf.
- The golf course may not be used for any purpose except golf without approval of the Club. Picnicking, sledding, biking, kite flying, soccer, football, recreational walking, walking of pets, skateboarding, and similar activities are not permitted on the golf course.
- Dogs and other pets (except service dogs) are not allowed inside Club buildings, facilities, offices, on the driving range, in the pool area or on the tennis courts. Pets accompanying their owners anywhere on the property must be picked up after at all times and should be closely monitored and controlled whenever on the club grounds. Pets accompanying their owners on the golf course should remain on the golf cart.
- Proper attire must be worn at all times on the course, practice areas and in the Pro Shop. Only flat-soled shoes and golf shoes are allowed. Football spikes, metal spikes and baseball spikes are not permitted. Bare feet are not allowed on the course or practice areas and shirts must be worn at all times. Shirts with collars and Bermudalength shorts are acceptable. The following is not considered proper attire: jeans, cutoff shorts, sweat pants, athletic, tennis, running or camp shorts, bathing suits or tops, short shorts, or tee shirts. For children under age 13, tennis, running or camp shorts may be worn, but all other guidelines apply. Members and designees are expected to ensure that their family members and guests adhere to rules. This dress code is mandatory to all players. Improperly dressed golfers will be asked to change before play. If unsure about your attire, please check with the Pro Shop before starting play.
- Unless otherwise permitted by the Club, an adult must accompany children under the age of 16 unless playing in a Club-sponsored tournament. Children age 12 to 15 may be allowed use of the golf facilities at the discretion of the Director of Golf if they possess the adequate knowledge of golf and its rules of etiquette.
- If lightning is in the area, all play shall cease and players should immediately seek appropriate shelter. Club Management may close the golf course at any time at its discretion.
- No beverage coolers are permitted on the course unless supplied by the Club. Beverages are available for purchase from the Turn Window or Pro Shop.
- Players should ensure that, when putting down bags or flagsticks, damage is not done to the putting green. Additionally, care should be used so that the hole is not damaged by standing too close when removing the flagstick or ball from the hole. The flagstick should be properly placed in the hole before leaving the putting green. Players should not damage the putting green by leaning on their putters, particularly when removing the ball from the hole.
- Foursomes control the speed of play and have the right of way. Twosomes and threesomes are permitted at the discretion of the Pro Shop, but these groups should not expect to play through foursomes and should not exert pressure on groups ahead.
- Twosomes and singles will be grouped with other players, if available, at the discretion of the Pro Shop. Singles shall have no priority on the golf course and shall be permitted to play only at the discretion of the Pro Shop.
- Fivesomes may be allowed at the discretion of the Pro Shop. If permitted, fivesomes will have no standing on the course and must allow faster players to play through.

- The Club reserves the right to accommodate special events including charity tournaments involving non-member play and member's outings. Notices of these events and outings will be communicated to members indicating the hours during which the event or outing will take place.
- Club reserves the right to establish/modify the rules governing access to the golf course. All play shall start on Hole #1, unless otherwise directed by the Pro Shop.
- If play is halted during inclement weather, the player is responsible for obtaining a rain check from the Pro Shop. Rain checks are issued as follows:
  - ✓ Less than 5 holes played full credit
  - ✓ Less than 13 holes played one half credit
  - ✓ 13 or more holes played no credit
- Members playing in a club-sponsored golf tournament may be awarded Credit Book for winning or placing in the top ranks. This Credit Book will automatically be applied to eligible purchases in the Golf Shop and restaurant. Any unused balance will expire at year-end.

# **Hours of Play & Starting Times**

- The Director of Golf, or in his absence the Golf Course Superintendent, will determine when the golf course is suitable for play. His decision shall be final.
- All players must have a starting time reserved through the Pro Shop. The staff will assign the tee time based on availability.
- Starting times may be requested by phone during Pro Shop hours. Only one starting time per person is permitted, whether the reservation is made by phone or in person.
- Persons reserving a starting time must give their name and membership number and the names of the players in their group at the time of reservation.
- The Pro Shop must approve starting time changes.
- Please notify the Pro Shop of cancellations as soon as possible. Players who fail to cancel a tee time one hour prior to their scheduled tee time or who do not register ten minutes prior to their tee time may be charged a no-show fee established by the Club.

#### Social and Sports Members

- Social/Sports members may golf at the unaccompanied rate and have preferred member only tee times for golf.
- Optional annual Driving Range memberships are available to Social/Sports members and access to the practice putting/chipping green is available.
- Social/Sports members are not eligible to compete in Club Championship or Member-Guest tournaments, but may participate in social golf events at the discretion of the Director of Golf.
- Social/Sports members are not eligible to join the Laurel Ridge Men's and Ladies' Golf Associations (LRMGA/LRLGA).

### **Driving Range Memberships**

- All members are eligible to participate in the optional Driving Range Program with applicable annual fees.
- Single Range Memberships are for one (1) member only as designated.
- Family Range Memberships include only family members residing in the same household under age 21. All other family members will be charged for range balls.

# **General Golf Cart Rules**

- Golf carts shall not be used on the Club facilities without proper assignment and registration in the Pro Shop and payment of the applicable cart fee. Carts may not be reserved in advance.
- Golf cart operators must be at least 16 years of age and have a valid automobile driver's license.
- Golf carts cannot be used off the golf course.
- Only two persons and two sets of golf clubs are permitted per golf cart.
- Foursomes shall not use more than two carts; a twosome shall not use more than one cart.
- Obey all golf cart traffic signs. Always use golf cart paths where provided, especially near tees and greens. When in effect, use the ninety-degree rule and cross fairways only at right angles.
- Do not drive a golf cart within thirty feet of a green, tee or bunker except on golf cart paths. All four golf cart tires should remain on the cart path at tees and greens.
- Anyone requesting relief from using the cart paths must fill out a form in the Pro Shop and receive a Handicap flag to be displayed on cart at all times. Accommodations will be considered at the discretion of the Director of Golf.
- Never drive a golf cart through a hazard.
- Be careful to avoid soft areas on fairways, especially after rain. Use the rough wherever possible.
- Operation of a golf cart is at the risk of the operator. Cost to repair a golf cart that is damaged by a member, designee or any family member will be charged to the member/designee and, in the case of damage by a guest, to the sponsoring member/designee. Members/designees using a golf cart will be held fully responsible for any and all damages, including damages to the golf cart, that are sustained and the members/designees shall reimburse the Club for any and all damages.
- Any member/designee using a golf cart accepts and assumes all responsibility for liability connected with operation of the golf cart. The member/designee also expressly indemnifies and agrees to hold harmless the Club Owner and Laurel Ridge Country Club and its directors, officers, partners, employees, affiliates, representatives and agents, from any and all liability/damages, whether direct or consequential, arising from or related to use and operation of the golf cart by the member, designee, immediate family and their guests.

- Do not remove ropes that are placed around the course during inclement weather that are intended to protect certain areas of the golf course.
- All warning and regulatory signs (i.e., "Carts in Rough Only", "Carts on Path Only", "Course Closed", or "Hole Closed") must be strictly adhered to without exception.
- Golf carts shall be driven on the golf course only when the course is open for play.
- Violations of the golf cart rules will result in: 1) a verbal warning; then 2) a written warning; and then, 3) revocation of privileges.

#### **Private Golf Cart Rules**

- The right to use a privately-owned golf cart is a <u>non-transferable and non-assignable</u> privilege available to members who paid an annual Trail Fee prior to December 31, 2022. Eligibility is subject to review by Management and no new participants will be permitted.
- Private golf cart owners must store their golf carts on their own property.
- Golf cart owners MUST enter the course via the 1<sup>st</sup> and 10<sup>th</sup> tees. This is for your safety and to prevent interference with scheduled tournament play and other scheduled tee times. Golf cart owners, when playing together or with a non-cart owner, must abide by the rules of one golf cart for every two players.
- Private cart owners who choose to use a Laurel Ridge cart instead will be charged the applicable golf cart fee. If husband and wife play golf and have paid a trail fee, a regular cart fee will not be applied if one spouse rides in a Laurel Ridge cart.
- A person who is not a golf cart owner riding as the second person in a privately-owned golf cart must pay the applicable golf cart fee before beginning play.
- Privately-owned golf carts must be approved annually by the Club as complying with the appearance, safety and other standards as established by the Club.
- Annually, each member with a privately-owned golf cart shall be required to provide the Club with proof that the operation of the golf cart is covered by liability insurance with current policy limits of at least \$500,000 personal liability. This coverage can be under a Homeowner's policy or a Personal Umbrella policy and can only be canceled upon thirty days prior written notice to the Club.
- Owners of privately-owned golf carts are required to sign a release of liability agreeing to hold the Club, its operator and directors, officers, employees, representatives and affiliates harmless as a result of any loss or damage relating to the ownership or operation of the golf cart.
- Members using a privately-owned golf cart will be fully responsible for any and all damages caused by the use or misuse of the golf cart by anyone operating it or otherwise, and the member(s) shall reimburse the Club for any and all damages the Club may sustain by reason of use or misuse, including without limitation, damage to other golf carts and any property of the Club.
- The Club charges an annual Trail Fee to members with privately-owned golf carts. All other riders on your personal cart are charged the applicable cart fee for 18 holes or 9 holes.

- The signed Private Cart Agreement and proof of current liability insurance must be on file and payment of the required trail fee must be received before the private cart is permitted on Club facilities.
- Private golf cart owners must secure a tee time and check in at the Pro Shop prior to beginning play.
- Members with privately-owned golf carts are required to restrict the use of their carts to licensed drivers who will operate the cart in a safe, prudent manner and in accordance with all governmental regulations.
- Violations of these rules and regulations will result in: 1) a verbal warning; 2) a written warning; and then, 3) revocation of privileges.

# Maintenance of Member Handicaps

- Handicaps are computed under the supervision of the Director of Golf in accordance with the current USGA Handicap System.
- Handicaps will be required for most Club golf events and an annual handicap fee must be paid in order to participate.
- After each round of golf, members should record their score in the handicap computer in the Pro Shop. Failure to do so may result in being removed from the handicap list and/or may result in a posting of a "par" score for that round. The Director of Golf has the right to adjust handicaps if violations by members are determined.
- Handicaps will be updated and posted each month.

# **Golf Course Etiquette**

The Pro Shop requests that players observe good golf etiquette and respect the condition of the course. Your courtesy will help make golfing at LRCC a pleasant experience for all.

- ✓ Repair all ball marks on the green and replace divots.
- ✓ Dispose of your cigarette butts properly; do not leave them on tee boxes or around the greens.
- ✓ Enter and leave bunkers at the nearest level point to the green. Smooth sand with a rake upon leaving and place the rake inside the bunker.
- ✓ Do not practice on the golf course. Practice should be limited to the practice tees, practice green and driving range facilities.
- ✓ Be courteous and do not waste time. Anticipate your club selection and go directly to your ball. Play promptly when it is your turn. If a player is delayed in making a shot, others in the groups may continue with their shot first.
- ✓ Never park carts in front of green. Drive carts no closer than 30 feet from any green or bunker. When approaching a green, park your golf cart on the cart path on a direct line to the next tee. This can save one-half-hour per round. Never leave the golf cart in front of the green where you will have to double back to get it while the next group of players waits.
- ✓ Time required to "hole out" on and around the green is a major cause of slow play. Study and clear the line of your putt while others are doing the same. Be ready to putt when it is your turn.

- ✓ No one should move, talk or stand close to or directly behind the ball or the hole when a player is addressing the ball or making a stroke.
- ✓ When a hole is completed, leave the green promptly and proceed to the next tee. Score the completed hole from the next tee.
- ✓ If you are not holding your place on the course, allow the players behind to play through. Do the same if you stop to search for a lost ball.

#### ZERO TOLERANCE POLICIES

- Disparaging or disrespecting club members or employees is not permitted under any circumstances.
- Unbecoming behavior, vulgar or profane language is not tolerated.
- The General Manager is directly responsible for enforcement of rules at his discretion, and will make the final decision regarding consequences for infractions.
- Members and their guests are financially liable for any misuse or damage to club property and subject to additional penalties as determined appropriate by the General Manager.
- All complaints should be in writing or by email and directed to the General Manager. These complaints should not be discussed directly with staff. Matters that are deemed more important in nature should be discussed by appointment with the General Manager.
- Guests of golfing members may play at the reduced guest rate ONLY when accompanied by the member. Play at this discounted rate is limited to 2 times per month and up to 6 times per year. Additional guest play is at the full unaccompanied rate.
- All members and their guests are required to have tee times and check in at the Golf Shop prior to play. Failure to do so may result in future suspension from the course. For safety purposes, the club needs to be aware of who is on the course at all times.
- Member are expected to keep club accounts in good standing. Members who reach 30 days past due from the statement date will receive a friendly reminder phone call. Accounts 60 days past due will incur a \$100 charge added to their account and a letter to the member. Prior to 90 days, the General Manager will call advising that at 90 days past due, the account and all club privileges are suspended until paid in full.
- Resignation of club membership requires a 60-day prior written notice to the office.
- Proper attire is required at all times on the golf course, in the Clubhouse restaurant and all facilities.